

EXHIBIT 20

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AT&T FamilyMap - Help

https://familymap.wireless.att.com/finder-att-family/helpContent.htm?topic=2

Sign In

at&t FamilyMap

help

signing up

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- > [How much does AT&T FamilyMap cost?](#)
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- > [How do I unsubscribe?](#)

There are two pricing options. You can locate up to two phones for \$9.99 a month or you can locate up to five phones for \$14.99 a month.

Your first 30 days of service are FREE! Standard data and messaging charges apply. If you do not cancel prior to the end of the free 30 days, you will automatically be subscribed and charged either \$9.99 per month thereafter to locate up to two family members or \$14.99 per month thereafter to locate up to five family members unless you cancel service.

To cancel, you may use any of the following options:

From your phone: Visit the **My Accounts** portal on your handset by opening your MEdia Net browser and scrolling to **My Account** at the bottom of the screen. Once in **My Account**, scroll to **My Purchases** and select AT&T FamilyMap from the Purchase History category.

From your computer: Visit <http://www.att.com/directbill> and follow the instructions there.

Call: You can also cancel by calling Customer Care at 1-800-331-0500. If you call Customer Care, please enter the phone number that signed up for the AT&T FamilyMap service, press 0 for more options, and then select GPS Services in the automated menu to route your call appropriately.

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